

# AGENDA

Event	The Missing Link in Transformation
Date	Thursday, 4th June 2026
Time	09:00-14:00 GMT
Location	SAP, The Scalpel, 52 Lime Street, London, EC3M 7AF

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Time	Description/Topic	Lead
09:00 09:30	Arrival tea/coffee & Pastries	
09:30- 09:40	<b>Welcome and introductions</b> <ul style="list-style-type: none"> <li>• Welcome and overview of the event</li> <li>• Introduction of participating organisations</li> </ul>	Jochem Groen   Host
09:40- 10:05	<b>The real role of process in digital transformation</b> <ul style="list-style-type: none"> <li>• Why process is critical to successful digital transformation</li> <li>• Moving beyond documentation to measurable performance</li> <li>• Lessons from real transformation programmes</li> </ul>	Liam O'Neill   bpmd
10:05- 10:30	<b>Customer case study: Delivering practical process optimisation with Signavio</b> <ul style="list-style-type: none"> <li>• How Signavio supports real process improvement</li> <li>• Practical lessons from implementation and adoption</li> <li>• Outcomes achieved and challenges encountered</li> </ul>	Graham Young   Harbour Energy
10:30- 10:55	<b>Customer case study: Is Signavio and LeanIX worth the effort?</b> <ul style="list-style-type: none"> <li>• The reality of adopting transformation tooling</li> <li>• Where the value is realised</li> <li>• What organisations should consider before investing</li> </ul>	Dr Stephanie Radoja   International SOS
10:55- 11:20	<b>Driving transformation and enterprise architecture with LeanIX</b> <ul style="list-style-type: none"> <li>• The role of architecture in transformation programmes</li> <li>• Connecting strategy, systems and delivery</li> <li>• Enabling effective change through architecture insight</li> </ul>	Pam Moore & Jon Rail   Birchman
11:20- 11:45	<b>SAP perspective: The role of AI in transformation</b> <ul style="list-style-type: none"> <li>• How AI is shaping the future of transformation</li> <li>• Opportunities for improving decision making and optimisation</li> <li>• Emerging capabilities within the SAP ecosystem</li> </ul>	Kazim Cansever   SAP
11:45 12:00	<b>Audience Q&amp;A</b>	
12:00- 14:00	<b>Networking lunch and refreshments</b>	